

Disaster Legal Assistance Manual

Contents

I.	Pro Bono Legal Services	1
	A. Introduction and Acknowledgement	
	B. Welcome from the Allegheny County Bar Association President	3
	C. Instructions to Volunteer Attorneys	7
	D. Hotline Tips	11
II.	General Information	12
	A. Lost Documents	12
	B. General Questions and Answers	14
III.	Emergency Information	16
	A. Emergency Information	16
	B. Courts	21
	C. Emergency Management	22
IV.	Property Issues	30
	A. Real Property and Mortgages	30
	B. Landlord Tenant Issues	42
	C. Personal Property	51
	D. Insurance	52
V.	Individual Needs	61
	A. Medical and Mental Health Issues	61
	B. Social Security Benefit Issues	64
	C. Public Benefits	69
	D. Immigration	75
VI.	Employment Concerns	78
	A. Labor and Employment	78
	B. Unemployment Compensation	81
	C. Workers' Compensation	87
VII.	Financial Issues	89
	A. Financial and Banking Matters	89
	B. Reserved	
VIII.	Education	96
	A. Public Education	96
	B. Reserved	
IX.	Appendix	
X.	Referral Sources	