

Contact My Local Office in Pennsylvania

Face-to-face Tax Help

IRS Taxpayer Assistance Centers are your source for personal tax help when you believe your tax issue cannot be handled online or by [phone](#), and you want face-to-face assistance.

If you need to resolve a tax problem, have questions about how the tax law applies to your individual tax return, or you're more comfortable talking with someone face-to-face, visit your local Taxpayer Assistance Center where you can spread out your records and talk with an IRS representative across the counter. No appointment is necessary - just walk in. If you prefer, you may call a local number (see chart, below) to learn about available and alternate services, and to reschedule appointments with IRS personnel. If you have an ongoing, complex tax account problem or a special need, such as a disability, an appointment may be requested. All other issues will be handled without an appointment.

Note: Before visiting your local office click on "Services Provided" in the chart below to see what services are available. Services may vary from site to site. You can get these services on a walk-in, non-advance appointment basis.

Caution: Many of our offices are located in Federal Office Buildings. These buildings may not allow visitors to bring in cell phones with camera capabilities.

Multilingual assistance is available in every office. Hours of operation are subject to change.

Note: The phone numbers in the chart above are not toll-free for all locations. When you call, you will reach a recorded business message with information about office hours, locations and services provided in that office. You may leave a message to request an appointment for help resolving a tax issue or to reschedule an existing appointment. You will receive a return call within two business days. If face-to-face assistance is not a priority for you, you may also get help with IRS letters or resolve tax account issues by phone, toll free at 1-800-829-1040 (individuals) or 1-800-829-4933 (businesses).

City	Street Address	Days/Hours of Service	Telephone*
Altoona	1601 Eleventh Ave. Altoona, PA 16601	Monday-Wednesday & Friday - 8:30 a.m.- 4:30 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(814) 944-3532
Bethlehem	3 W. Broad St. Bethlehem, PA 18018	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(610) 865-8208
Butler	220 S. Main St. Butler PA 16001	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(724) 282-4531
Erie	1314 Griswold Plaza Erie, PA 16501	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(814) 456-8967
Harrisburg	228 Walnut St. Harrisburg, PA 17108	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(717) 777-9650

Horsham	200 Lakeside Drive Horsham, PA 19044	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(215) 887-6134
Johnstown	319 Washington St. Johnstown, PA 15901	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:30 pm - 1:30 pm) Services Provided	(814) 533-4221
King of Prussia	601 South Henderson Rd. King of Prussia, PA 19406	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 1:30 p.m. - 2:30 p.m.) Services Provided	(610) 992-5130
Lancaster	1720 Hempstead Rd. Lancaster, PA 17601	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 1:00 p.m. - 2:00 p.m.) Services Provided	(717) 291-1994
Media	1400 N. Providence Rd. Media, PA 19063	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 1:00 p.m.-2:00 p.m.) Services Provided	(610) 891-6002
Monroeville	4314 Old William Penn Highway Monroeville, PA 15146	Monday-Friday - 8:30 a.m. - 4:30 p.m.. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(412) 856-1913
Philadelphia	600 Arch St. Philadelphia, PA 19106	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(215) 861-1225
Pittsburgh	1000 Liberty Avenue Pittsburgh, PA 15222	Monday-Friday - 8:30 a.m.-4:30 p.m. Services Provided	(412) 395-5667
Reading	201 Penn St. Reading, PA 19601	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 1:00 p.m.-2:00 p.m.) Services Provided	(610) 320-5154
Scranton	409 Lackawanna Ave. Scranton, PA 18503	Monday-Friday - 8:30 a.m. - 4:30 p.m. Services Provided	(570) 961-2493
State College	2038 Sandy Drive State College, PA 16803	Thursday 9:00 a.m.-3:00 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(814) 234-8735
Warrendale	547 Keystone Drive Warrendale, PA 15086	Monday - 8:30 a.m. - 3:30 p.m. (Closed for lunch 12:30 p.m.-1:30 p.m.) Services Provided	(724) 772-5111
Washington	162 W. Chestnut St. Washington, PA 15301	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 11:30 a.m.-12:30 p.m.) *Effective 2/3 - 12/31 this office will be open on Wednesdays by appointment from 12:30	(724) 229-5985

		p.m. - 4:30 p.m.	
		Services Provided	
Wilkes Barre	7 North Wilkes-Barre Blvd. Wilkes-Barre, PA 18702	Monday-Friday - 8:30 a.m.-4:30 p.m. (Closed for lunch 12:30 p.m. - 1:30 p.m.)	(570) 821-4076
		Services Provided	
Williamsport	330 Pine St. Williamsport, PA 17701	Monday - Friday - 8:30 a.m.-4:30 p.m.; (Closed for lunch 12:30 p.m. - 1:30 p.m.)	(570) 326-1632
		*Effective 3/17 - 12/31 this office will be open on Wednesdays by appointment from 11:30 a.m. - 4:30 p.m.	
		Services Provided	
York	2801 Eastern Boulevard York, PA 17402	Monday-Friday - 8:30 a.m. - 4:30 p.m.	(717) 757-4977
		Services Provided	

The Taxpayer Advocate Service: Call (215) 861-1304 in Philadelphia or (412) 395-5987 in Pittsburgh, or 1-877-777-4778 elsewhere, or see [Publication 1546](#), *The Taxpayer Advocate Service of the IRS*.

For further information, see [Tax Topic 104](#)

Partnerships

IRS and organizations all over the country are partnering to assist individual and families. Through these partnerships, organizations are also achieving their own goals. These mutually beneficial partnerships are strengthening outreach efforts and bringing education and assistance to millions.

For more information about these programs for individuals and families, contact the Stakeholder Partnerships, Education and Communication Office at:

Internal Revenue Service
600 Arch St.
Philadelphia, PA 19106

Internal Revenue Service
WS Moorehead Bldg
1000 Liberty Ave.
Pittsburgh, PA 15226

For more information about these programs for businesses, your local Stakeholder Liaison office establishes relationships with organizations representing small business and self-employed taxpayers. They provide information about the policies, practices and procedures the IRS uses to ensure compliance with the tax laws. To establish a relationship with us, use this list to find a contact in your state:

[Stakeholder Liaison \(SL\) Phone Numbers](#) for Organizations Representing Small Businesses and Self-employed Taxpayers.